

# How do I enable cookies in my browser?

External tools integrated into UVACollab require third-party cookies to be enabled in your web browser. If cookies are not enabled, you may encounter errors when trying to access content or complete activities in the following tools:

- *Media Gallery and My Media*
- *Online Meetings (Zoom)*
- *Gradescope*
- *UVA Bookstore Inclusive Access*

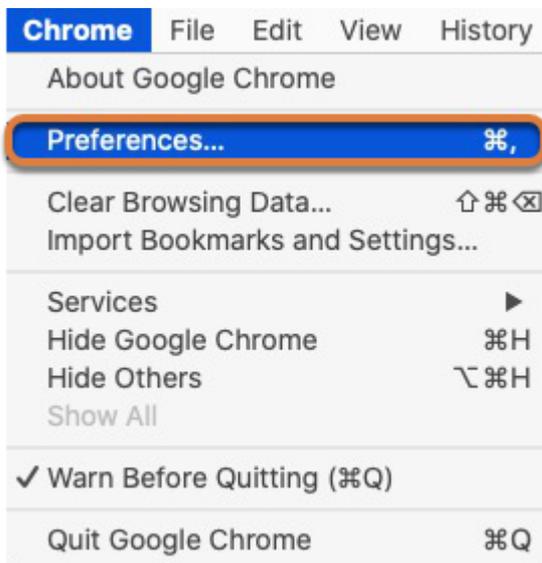
Follow the steps below to enable third-party cookies in your web browser:

- [Chrome for Mac](#)
- [Chrome for Windows](#)
- [Edge](#)
- [Safari for MacOS](#)
- [Safari for iOS](#)

## Enable cookies in Google Chrome.

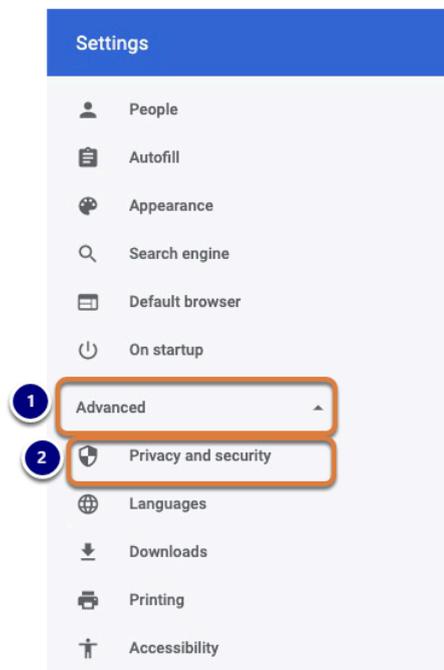
The steps to enable cookies in Google Chrome vary slightly based on your operating system. See the steps for Mac below, or [skip to the steps for Chrome in Windows](#).

To enable cookies in Chrome for Mac, access the Preferences option.



Select **Preferences** from the **Chrome** menu at the top of your screen, or press **Command + ,** on your keyboard.

Open the advanced settings and select Privacy and security.



1. Select **Advanced**.

## 2. Select **Privacy and security**.

### Select Site Settings.

Manage certificates  
Manage HTTPS/SSL certificates and settings 

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Manage security keys  
Reset security keys and create PINs 

**Site Settings**  
Control what information websites can use and what content they can show you 

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Clear browsing data  
Clear history, cookies, cache, and more 

### Select Cookies and site data.

Permissions

 **Cookies and site data**  
Allow sites to save and read cookie data 

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 **Location**  
Ask before accessing 

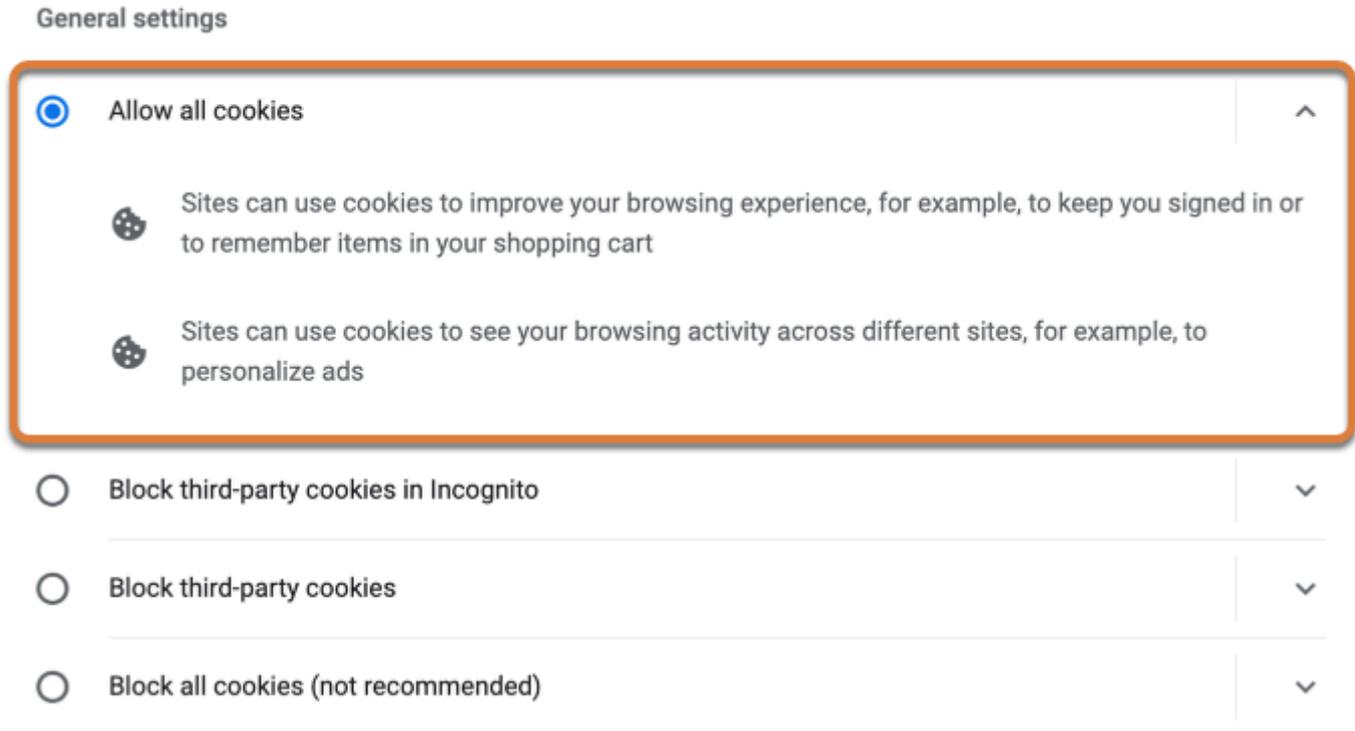
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 **Camera**  
Ask before accessing 

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 **Microphone**  
Ask before accessing 

## Select the Allow all cookies option.



Under *General settings*, select **Allow all cookies**. Alternatively, select **Block third-party cookies in Incognito** and be sure to always load UVACollab in a regular browser window (not Incognito).

## Or, allow cookies from only UVA ITS sites.

If you would prefer to continue blocking cookies from other sites, you can allow cookies from UVA Information Technology Services (ITS) sites, including UVACollab.

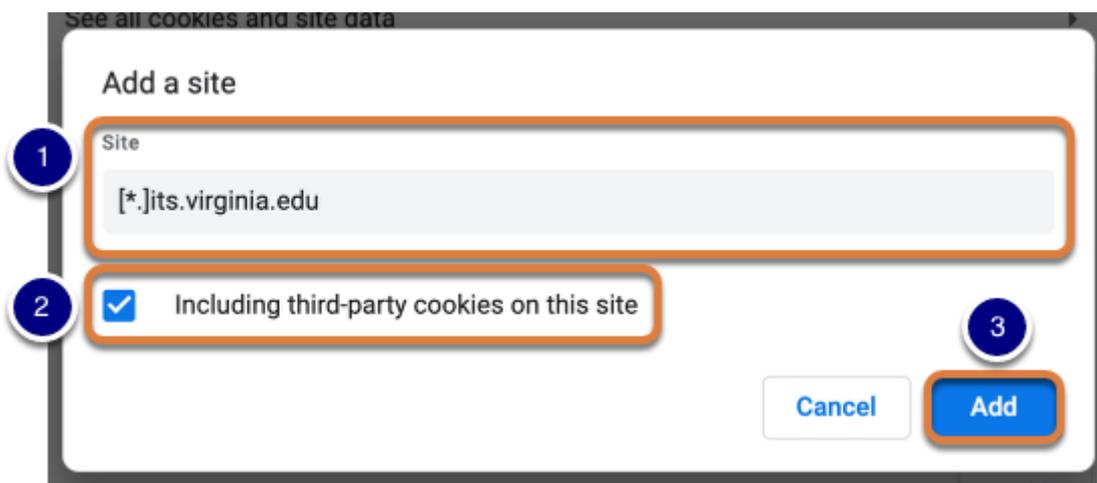
## Next to Sites that can always use cookies, select Allow.

Sites that can always use cookies

Add

Select the **Allow** button the the right of *Sites that can always use cookies*.

## Enter an allowed URL.



See all cookies and site data

Add a site

1 Site  
[\*.]its.virginia.edu

2  Including third-party cookies on this site

3

Cancel Add

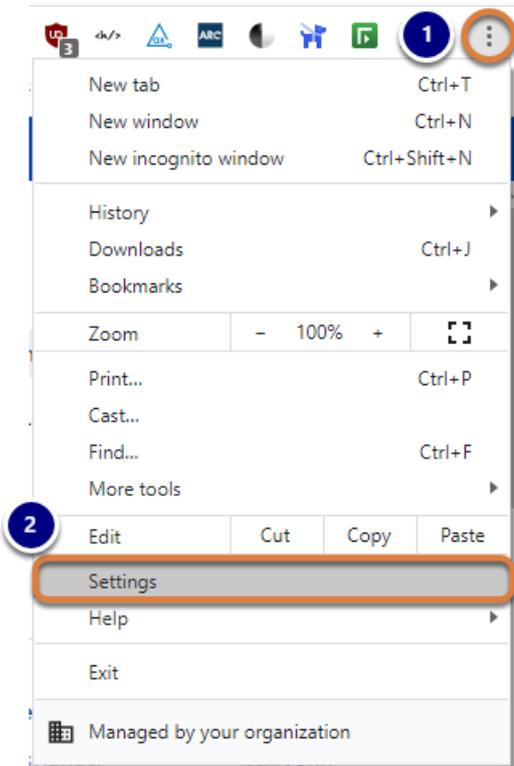
1. In the *Site* field, enter `[*.]its.virginia.edu` to allow cookies from all UVA ITS websites, including UVACollab.
2. Select the **Including third-party cookies on this site** checkbox. This will allow cookies from the external tools in UVACollab, such as *Media Gallery* and *Online Meetings*. These tools may not work without this option enabled.
3. Select **Add**.

## View the allowed site.



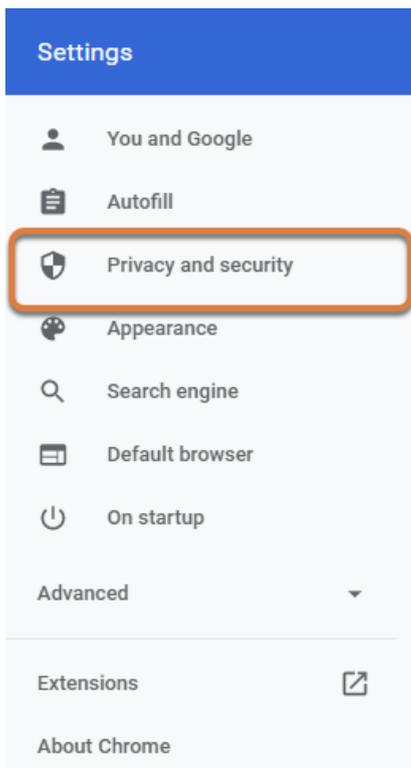
Confirm that `[*.]its.virginia.edu` is listed under *Sites that can always use cookies*. There should be a note that says, *Including third-party cookies on this site*, underneath the URL.

To enable cookies in Chrome for Windows, access the **Settings** option.

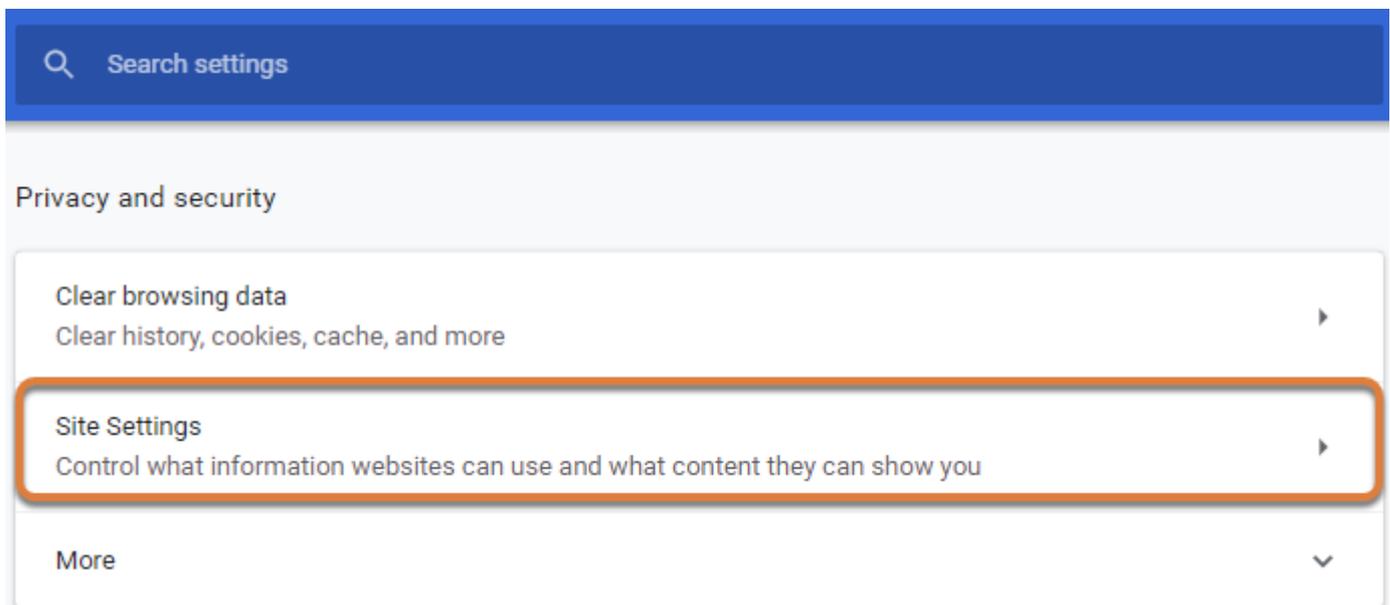


1. Select the **Customize and control Google Chrome (three dots)** menu, or press **Alt + F** on your keyboard.
2. Select **Settings**.

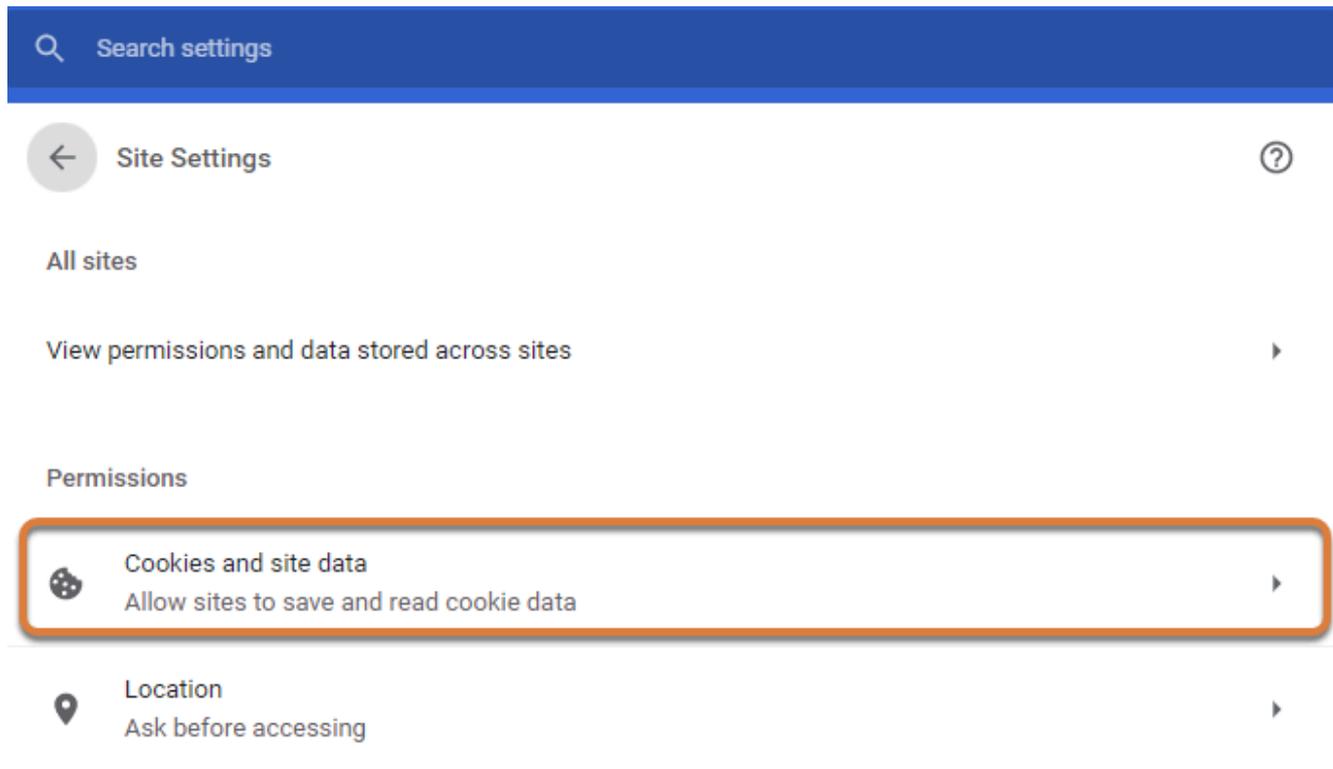
## Select Privacy and security.



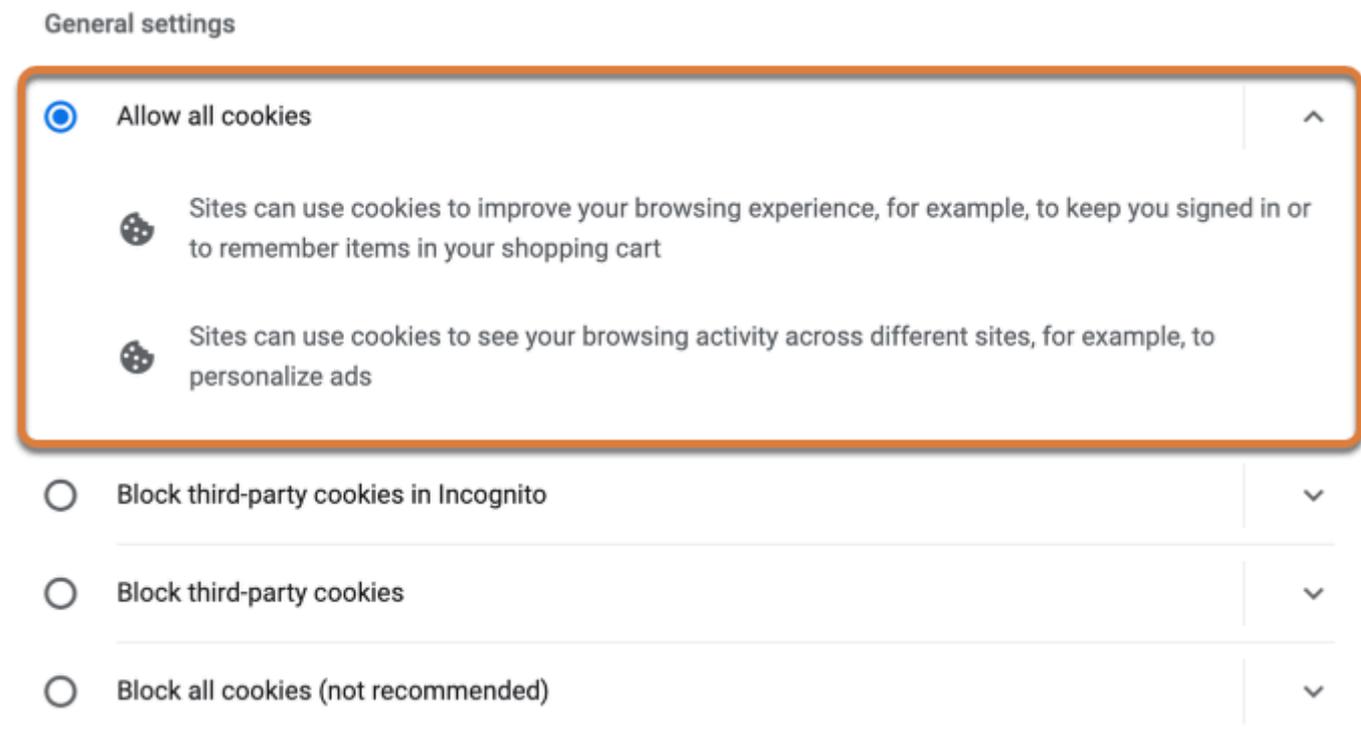
## Select Site Settings.



## Select Cookies and site data.



## Select the Allow all cookies option.



Under *General settings*, select **Allow all cookies**. Alternatively, select **Block third-party cookies in Incognito** and be sure to always load UVACollab in a regular browser window (not Incognito).

## Or, allow cookies from only UVA ITS sites.

If you would prefer to continue blocking cookies from other sites, you can allow cookies from UVA Information Technology Services (ITS) sites, including UVACollab.

## Next to Sites that can always use cookies, select Allow.

Sites that can always use cookies

Add

Select the **Allow** button the the right of *Sites that can always use cookies*.

## Enter an allowed URL.

1. In the *Site* field, enter `[*].its.virginia.edu` to allow cookies from all UVA ITS websites, including UVACollab.
2. Select the **Including third-party cookies on this site** checkbox. This will allow cookies from the external tools in UVACollab, such as *Media Gallery* and *Online Meetings*. These tools may not work without this option enabled.
3. Select **Add**.

## View the allowed site.

Sites that can always use cookies

Add



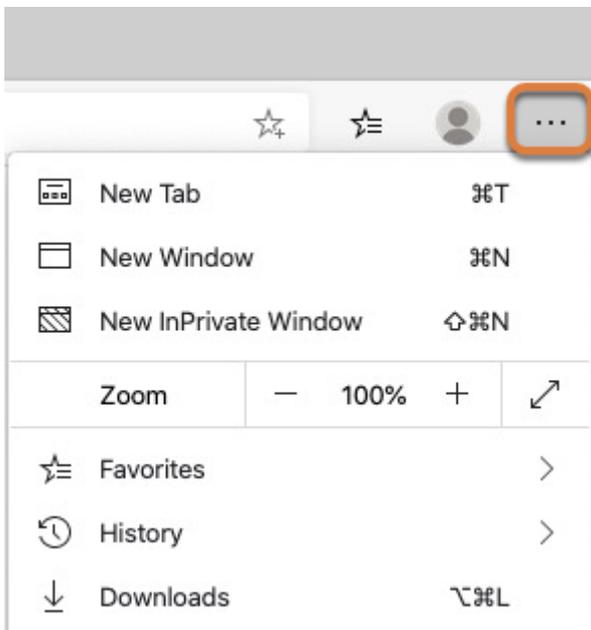
[\*].its.virginia.edu

Including third-party cookies on this site



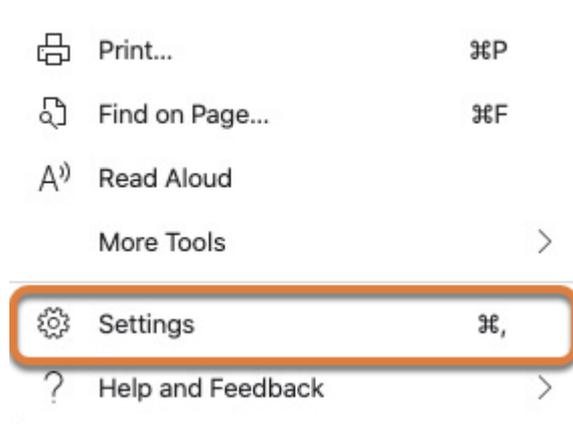
Confirm that `[*].its.virginia.edu` is listed under *Sites that can always use cookies*. There should be a note that says, *Including third-party cookies on this site*, underneath the URL.

## To enable cookies in Edge, open the Settings menu.

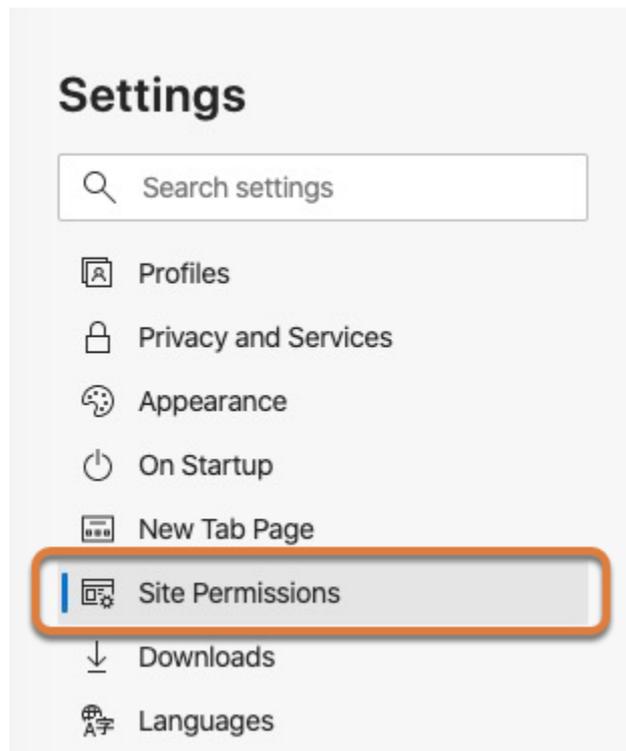


Select the **Settings and more (three dots)** menu at the top of your screen, or press **Alt + E**, **Alt + F**, or **Alt + X** on your keyboard.

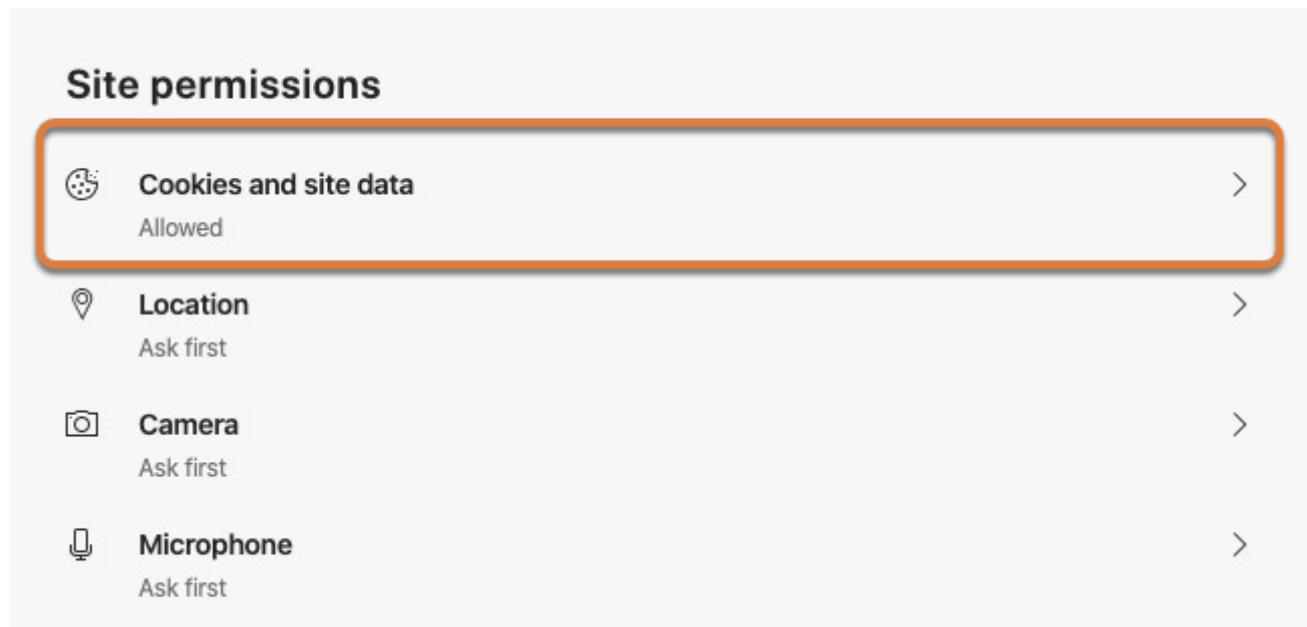
## Select Settings.



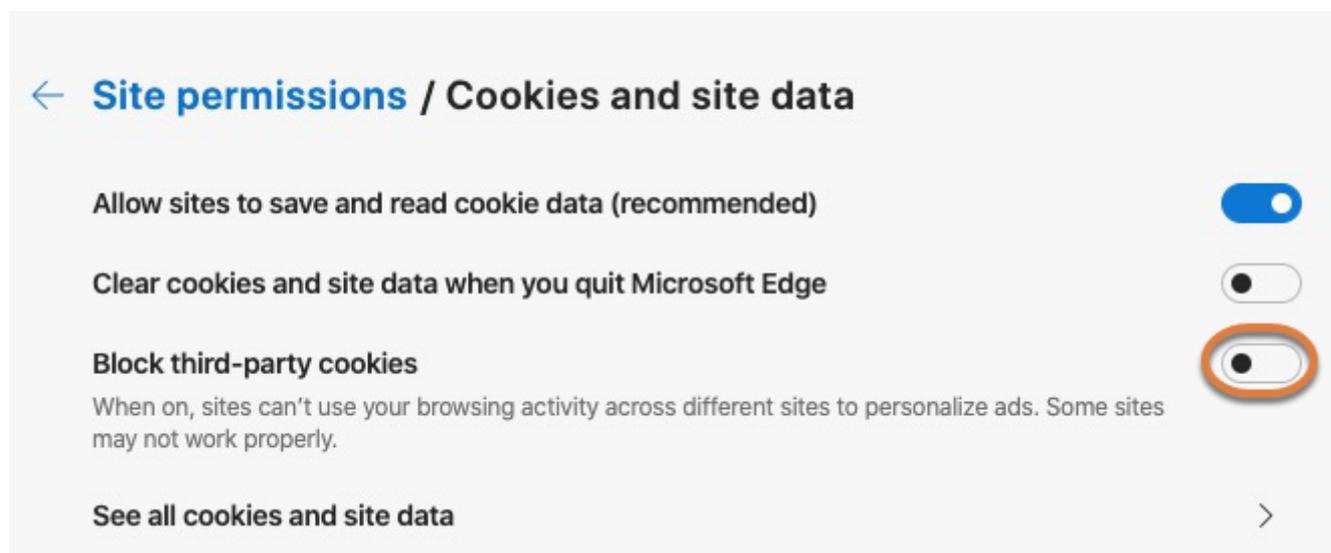
## Select Site Permissions.



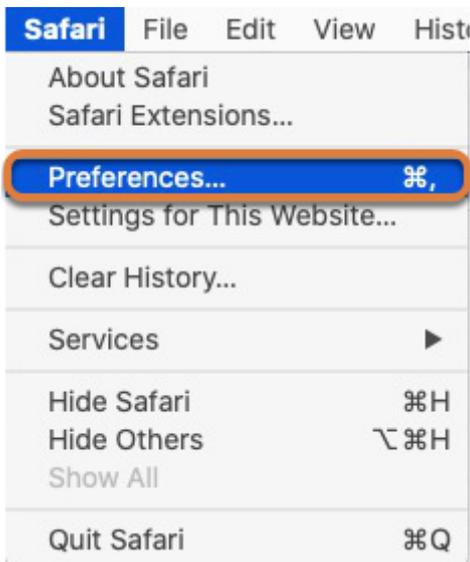
## Select Cookies and site data.



## Untoggle the Block third-party cookies option.



To enable cookies in Safari for macOS, open the browser preferences.

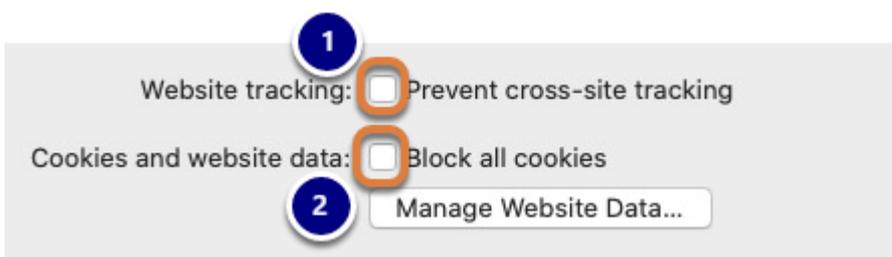


Select **Preferences** from the **Safari** menu at the top of your screen, or press **Command + ,** on your keyboard.

**Select Privacy.**



**Uncheck Prevent cross-site tracking and Block all cookies.**

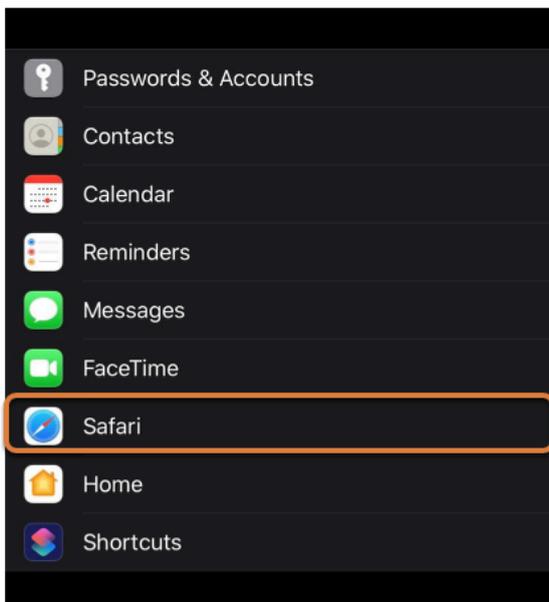


1. Uncheck **Prevent cross-site tracking**.
2. Uncheck **Block all cookies**.

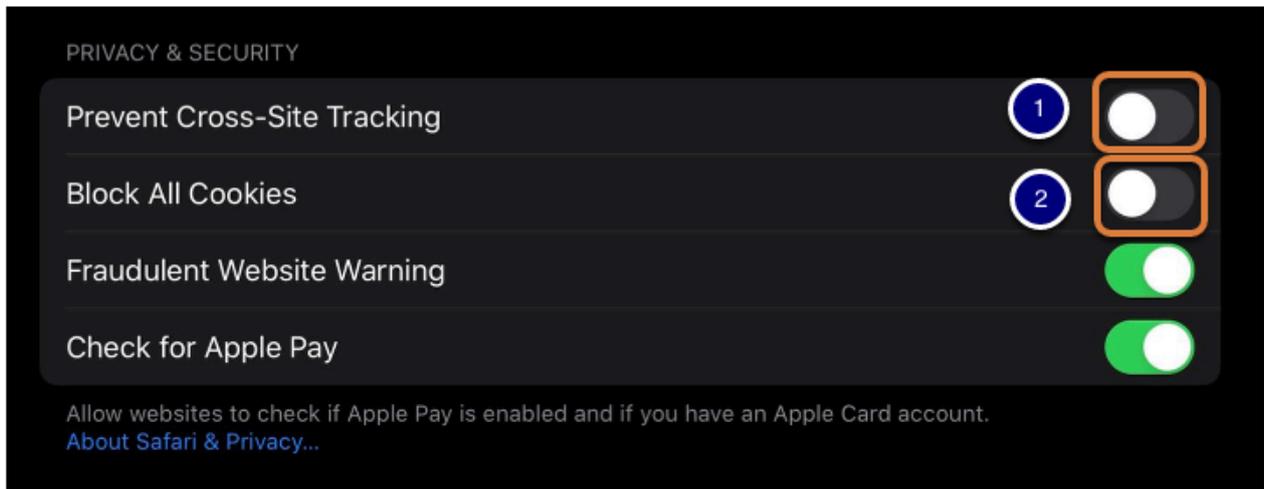
**To enable cookies in Safari for iOS, open the Settings app.**



**Select Safari.**



## Uncheck Prevent Cross-Site Tracking and Block All Cookies.



1. Uncheck **Prevent Cross-Site Tracking**.
2. Uncheck **Block All Cookies**.